

How do I set up my mobile device for Passwordless Login?

One of the benefits of using Assertiv is being able to authenticate without using a password. Setting up your mobile device for passwordless login is easy.

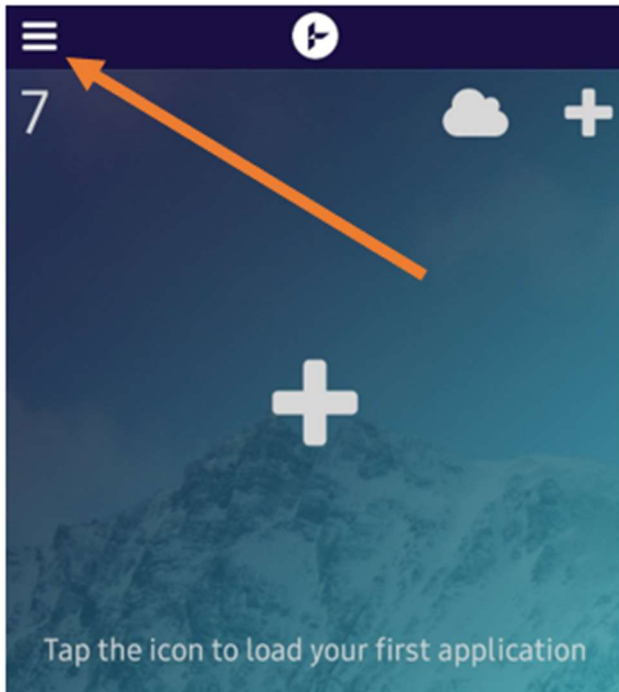
Download the Assertiv App

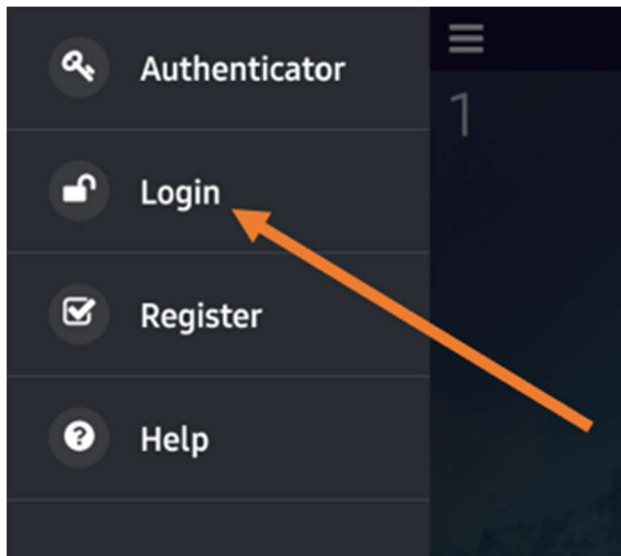
The Assertiv app is available for both Android and iOS devices. Visit either the **Apple App Store**, or **Android Play Store** to install the app. These can be downloaded free-of-charge.

Login to your Assertiv Organization

When you open the application, you will automatically be shown the Authenticator screen to quickly view any 2FA codes for your applications.

Use the navigation menu on the top left to access the **Login** screen.





You will be prompted for an **Organization Name** and **Username** from the following screen. Enter these and continue to enter your password.

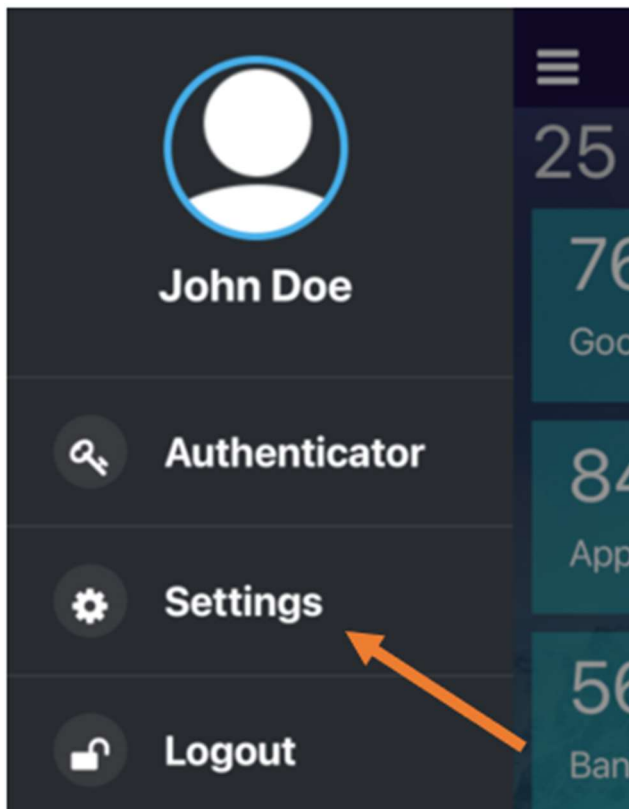
Note: If you are not a member of an Organization yet, you can create your own on our Free Plan by navigating to the Register button. You will be redirected to the Assertiv registration website. See <https://www.assertiv.com> for more information about Assertiv.

Enter your password (and optionally MFA token if your user account is set up for that) to complete your login.

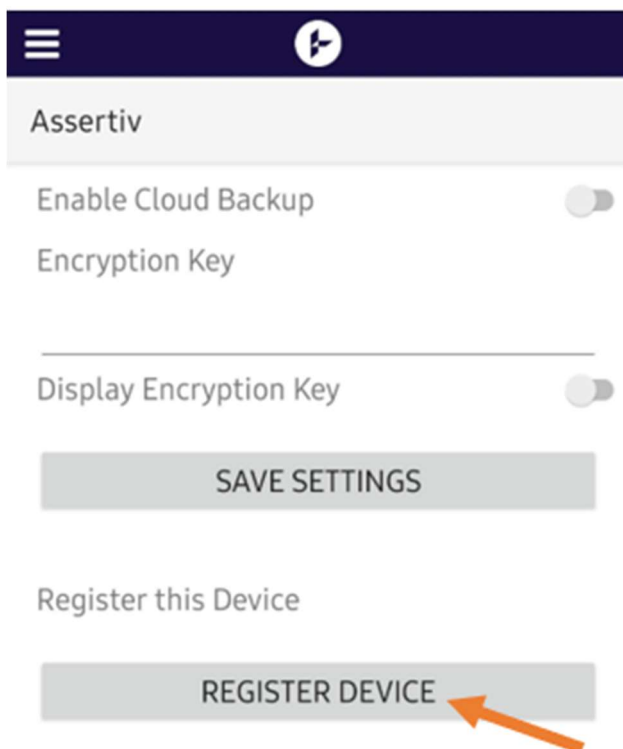
Register your Mobile Device with Assertiv

After login, your menu will change.

Navigate to the **Settings** screen.



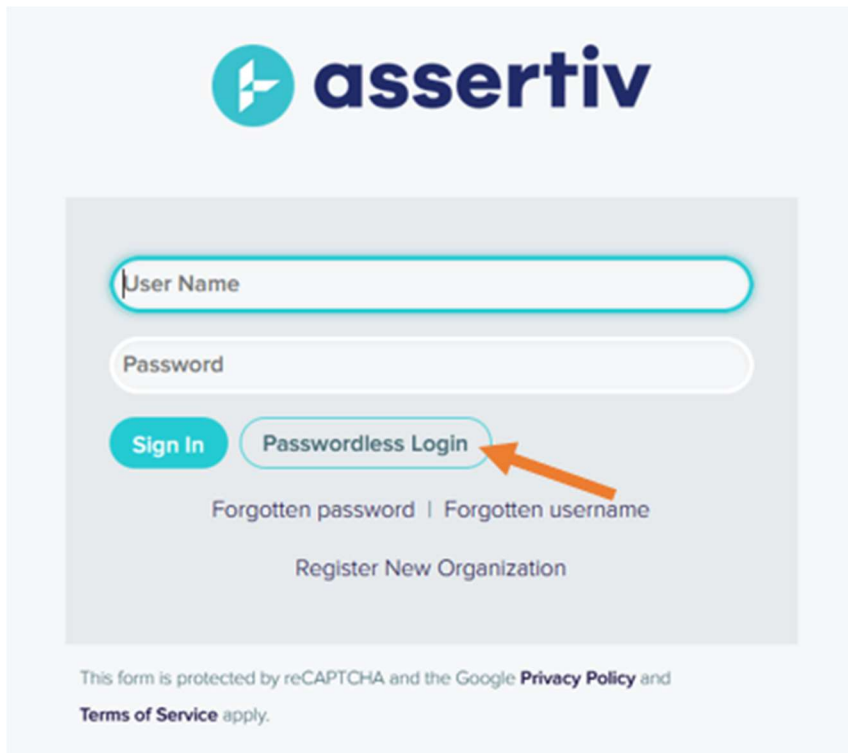
On the Settings screen, at the bottom, select the **Register Device** button.



When this process has completed, your device will be registered for passwordless login.

Using Passwordless Login

After configuring your device for passwordless login, simply enter your username (and organization name if required) and click the **Passwordless Login** button.



The image shows the Assertiv login interface. At the top is the Assertiv logo, consisting of a blue circle with a white stylized 'A' and the word 'assertiv' in a bold, dark blue sans-serif font. Below the logo is a light gray rounded rectangle containing the login form. The form has two input fields: 'User Name' and 'Password'. Below these fields are two buttons: a teal 'Sign In' button and a white 'Passwordless Login' button with a teal border. An orange arrow points to the 'Passwordless Login' button. Below the buttons are links for 'Forgotten password | Forgotten username' and 'Register New Organization'. At the bottom of the form, there is a small disclaimer: 'This form is protected by reCAPTCHA and the Google Privacy Policy and Terms of Service apply.'

If your device was registered successfully for your user account, you will be prompted with the following screen displaying a safety number. Return to your mobile device and a push notification should be waiting for you.



Select the following number from your mobile device.

93

[Go back to sign-in page.](#)

Tap on the notification to open the Assertiv app to complete the passwordless login. You will be shown 4 different numbers, tap on the number matching the safety number on the website to complete your sign on process.



To authenticate, please tap on the number which is displayed on the website login page

82

15

34

93

